Predator Virtual CNC™ - KBA #2300002

Knowledge Base Article for improving CNC verification and simulation

Issue

Print setup sheets does not work or stops working.

Solution

Unfortunately, we have never been able to duplicate this problem with our printers. Although many customers have reported this problem and that by un-installing Predator Virtual CNC and re-installing Predator Virtual CNC it will fix the problem.

More Information

We are aware of the printing problems and have been unable to track down any commonality in terms of printer drivers or windows versions, etc. We have moved on from the fixed setup sheet to an HTML style setup sheet. From the File menu select Export HTML or in the newer versions select Setup Sheet HTML. This provides a more flexible solution and shifts the printing responsibilities to Microsoft Internet Explorer. All printer manufacturers will certify their print drivers to work with Microsoft Internet Explorer and if there are any bugs they will certainly respond to fixing them faster vs. Predator Virtual CNC.

References

Should additional details be required, contact Predator Software via the following:

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The information in this article applies to:

- Predator Virtual CNC v5.x
- Predator Virtual CNC v6.x

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